

Rural and Communities Overview and Scrutiny Committee



SOUTH
KESTEVEN
DISTRICT
COUNCIL

Wednesday, 9 July 2025 at 10.00 am
Council Chamber - South Kesteven House, St. Peter's Hill,
Grantham. NG31 6PZ

Committee Members: Councillor Nikki Manterfield (Chairman)
Councillor Rhea Raysia (Vice-Chairman)

Councillor Pam Byrd, Councillor Steven Cunningham, Councillor Richard Dixon-Warren, Councillor Tim Harrison, Councillor Robert Leadenhurst, Councillor Habib Rahman and Councillor Mark Whittington

Agenda

This meeting can be watched as a live stream, or at a later date, [via the SKDC Public-I Channel](#)

- 1. Public Speaking**
The Council welcomes engagement from members of the public. To speak at this meeting please register no later than 24 hours prior to the date of the meeting via democracy@southkesteven.gov.uk
- 2. Apologies for absence**
- 3. Disclosure of Interest**
Members are asked to disclose any interest in matters for consideration at the meeting.
- 4. Minutes of the meeting held 12 March 2025** (Pages 3 - 9)

Published and dispatched by democracy@southkesteven.gov.uk on Tuesday, 1 July 2025.

01476 406080

Karen Bradford, Chief Executive
www.southkesteven.gov.uk

5. **Announcements or updates from the Leader of the Council, Cabinet Members or the Head of Paid Service**
6. **Corporate Plan 2024-27: Key Performance Indicators Report - (Pages 11 - 19) End-Year (Q4) 2024/25**
To present the Council's performance against the Corporate Plan 2024-27 Key Performance Indicators (KPIs) for quarter 4 2024/25.
7. **South Kesteven Health and Wellbeing Action Plan & Age Friendly Communities Update**
To provide an update on the progress and delivery of the South Kesteven Health and Wellbeing Action Plan.
To provide an update on the progress of South Kesteven District Council becoming part of the UK Network of Age Friendly Communities.
8. **Customer Service Update - Outturn 2024/25** (Pages 63 - 68)
The purpose of this report is to provide the Committee with an update regarding customer interactions within the Customer Service team and high contact service areas for 2024/25.
9. **Welfare and Financial Advice Team Update** (Pages 69 - 97)
The purpose of this report is to provide the Committee with an update regarding the Household Support Fund (2025/26), and the wrap around support provided by the Welfare and Financial Advice team. This will detail the activity undertaken by the team, number of residents supported, value of support provided and an update regarding District, County and National activities.
10. **Armed Forces Update** (Pages 99 - 118)
To provide an update on the work of the Lincolnshire Armed Forces Community Covenant Officer by means of a presentation to Members of Rural and Communities Overview and Scrutiny Committee.
11. **Work Programme 2025 - 2026** (Pages 119 - 122)
To receive the Work Programme for 2025 – 2026.
12. **Any other business which the Chairman, by reason of special circumstances, decides is urgent**